



CONTACT

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SKILLS

- Communication
- Problem Solving
- Teamwork
- Leadership
- Customer Service
- Cash Handling
- Banking Compliance
- Microsoft Tools (Excel, Word, PowerPoint)
- Data Analysis
- Reporting & Documentation

LANGUAGES

- English
- Urdu
- Punjabi

INTERESTS

- 🎵 Music
- ✈️ Travelling
- 🧗 Hiking

TAYYAB ALI

Customer Service & Operations Professional



SUMMARY

Customer-focused professional with expertise in client communication, order management, and problem-solving. Proven ability to deliver exceptional customer service, handle transactions accurately, and maintain strong client relationships. Detail-oriented, organized, and dedicated to achieving excellence in fast-paced environments.



EXPERIENCE

2021 - 2022 • Gift Market | Marketing & Customer Service

- Provided meticulous marketing and customer service.
- Handled client communication, sales support, and order management.
- Resolved customer inquiries and ensured high satisfaction.

2022 - 2024 • Yuusha Communication | Data Analyst

- Worked with large datasets to analyze trends and prepare insightful reports.
- Processed, cleaned, and validated data for accuracy.
- Created reports and dashboards to support data-driven decision-making.

2024 - 2026 • Askari Bank | Officer Branch Operation (Universal Teller)

- Managed cash transactions, deposits, withdrawals, and fund transfers.
- Ensured accuracy in transaction processing and maintained financial records.
- Delivered excellent customer service and resolved queries efficiently.
- Followed banking policies and compliance regulations with strict accuracy.



EDUCATION

2016 - 2018 • EFA High School | Matriculation

2018 - 2020 • Global College Of Sciences | I.COM

2020 - 2024 • NUML University | BBA

2024 - 2026 • NUML University | MBA