

DETAILED CURRICULUM VITAE (CV)

Iram Mushtaq

- Father's Name : Mushtaq Ahmed
- Date of Birth : 15-Apr-1980
- Religion : Islam / (Sunni Muslim)
- Domicile : D.I.Khan, K.P.K, Pakistan.
- National Identity No : 12101-7507155-2
- Marital Status : Married
- Current Address : 1246A Street 76, Umar block Bahria town phase 8 Rawalpindi.
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RESEARCH INTEREST:

1. Investigating the relationship between organizational Socialization and organization citizenship behavior with mediating role of person environment fit. (**Human Resource Management**)
2. Impact of Narcissism on Unethical Pro Organizational Behavior: A Moderation Mediation Model
3. **Leadership**
4. **PHD (Human Resource Management, Qurtuba University DIKhan)**

Publication:

1. The Paradigm of OS and OCB: The Influence of Person-Environment Fit in Pakistani Banking Firms. Business Ethics and Leadership, Volume 3, Issue 1, 2019.
2. Critical Success Factors for Competitive Advantage of Pharmaceutical Companies: A Comprehensive MCDM Approach (*Expert Systems with Applications*).
3. **Impact of Narcissism on Unethical Pro Organizational Behavior: A Moderation Mediation Model. Vol. 3 No. 2 (2024): Journal of Business and Management Research (JBMR)**

RESEARCH PROJECT IN MPhill & PHD Human Resource Management:

1. **Investigating the relationship between organizational Socialization and organization citizenship behavior.**
2. Impact of Narcissism on Unethical Pro Organizational Behavior: A Moderation Mediation Model

PROFESSIONAL EXPERIANCES:

1. **Khushhali Bank Limited (Microfinance Bank) D.G.Khan, Pakistan.**
Designation: "Operations Manager" from May 2012- Sep 2015)

Responsibilities:

Job Responsibilities: for supervision of the Branch Operation. Lead the team in compliance of operational processes in customer service, account and cash management, security & safety, and fund management in accordance with KBL Policy and SBP regulations. Assist Branch Manager in routine working and Build capacity of branch operation staff for improving performance.

2. **Khushhali Bank Limited (Microfinance Bank)** D.I.Khan, Pakistan
Designation: “**Business Development Officer**” since February 2006.
Job Responsibilities: Issuance of Loans

3. **Khushhali Bank Limited (Microfinance Bank)**, D.I.Khan, Pakistan.

Designation: “Customer Servicing Officer” Three year experience since August 2009.

Responsibilities: Account Opening and closing

- Cash Payment and Receipts, Cash Projection, Fund Projection, Nadra Verisys.
- Term Deposits Certificate, TDC Booking, Maturity, Pre Maturity
- Internal transfers, Inward, Out Ward Clearing of Remittance Demand Draft, Pay order, Call, Deposit.

Designation “Cash Officer” One Year experience

- **Job Responsibilities:** Carry out general administrative and office managerial tasks including customer’s satisfaction.

ACADEMIC QUALIFICATION:

EXAM	SUBJECT	YEAR	DIV: Grades	INSTITUTE
S.S.C (Matric)	Science	1996	1 st	B.I.S.E Bannu, Pakistan.
F.Sc (Intermediate)	Pre-Medical	1998	2 nd	B.I.S.E Bannu, Pakistan.
Bachelor’s Degree (BBA)	Business Administration	2001	1 st	Gomal University D.I.Khan.Pakistan
Master’s Degree (MBA)	Finance	2003	1 st	Gomal University D.I.Khan.Pakistan
M Phill	Human Resource Management	2017	1 ST (A) 3.9 GPA	Qurtaba University D.I.Khan,Pakistan
PHD	Human Resource Management	2025	4 GPA	Qurtaba University D.I.Khan,Pakistan

PROFESSIONAL WORKSHOPS/TRAININGS:

1. Attend 15 days training on **Branch Banking Operations** as Operations Manager at **NIBAF**, Islamabad.
2. Attend 02 days training on **Branch Banking Operations-Advanced** as Operations Manager at Bahudin Zakariya University Multan by **The Institute of Bankers Pakistan June 19, 2014.**

REFERENCE'S:

- 1 .**Prof. Dr. Muhammad Imran**, *Department of Business Administration, Qurtuba University, D.I.Khan, Pakistan. Phone Contact: +92 333 9972860*
2. **Assistant Prof. Yasir Mughal** **Department of Management Sciences Qurtuba University, D.I.Khan, Pakistan.** E-mail:hbl_rulz@yahoo.com Phone Contact: +92 3326376700

