

Hira Zaigham D/O Lt. Col Zaigham

Personal details

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-  Pakistani

Skills

Academic Writing
Content Development
Content Management
Content Optimization
Content Writing Skills
Creative Writing
Customer Service Skills
English
Fraud Detection
Official Tasks Handling
Presentation Skills
Reporting
Technical Content Production
Transactions Management

Profile

MPhil in English Linguistics with over 8 years of academic and research writing experience. Seeking to transition into a dedicated English Linguistics lecturer role, with a focus on delivering tailored curricula and fostering efficient, student-centered learning

Education

M-Phil English Linguistics Rawalpindi Women University, Rawalpindi, Pakistan	2025
Bachelors in Science English National University of Modern Language (NUML), Pakistan	2022
Bachelors in Commerce Allama Iqbal open university, Pakistan	2012
Intermediate/A-Level, I.Com Federal Board, Pakistan	2009
Matriculation/O-Level, Matric in Computer Science Federal Board, Pakistan	2007

Employment

Researcher Livingston Research, Greater London, United Kingdom	May 2019 - Present
Work on academic writing projects, including dissertations, theses, and research proposals	
Academic Writer Writerbay, Oxfordshire, United Kingdom	Jan 2018 - Present
Work on writing tasks that are particularly related to the law field and American history	
Content writer Uvocorp, Powys, United Kingdom	Jun 2017 - Present
Provide content writing services encompassing editing, proofreading, and writing from scratch	
Banking Officer	Jan 2016 - Jun 2017

Transactions Management

Languages

Urdu

English

Banking Officer

Allied Bank Limited, Islamabad, Pakistan

Jan 2016 - Jun 2017

- Managed banking operations in accordance with the SOPs of the organization

Customer Service Coordinator

Telenor, Islamabad, Pakistan

Jan 2015 - Jun 2015

- Entertained customers inquiries and addressed them with utmost professionalism and efficiency

Teacher

Dar-ul-Arqam, Islamabad, Pakistan

Jan 2013 - Jan 2014

- Taught English and Maths to pupils and designed engaging lesson lectures

Teacher

Step to Learn, Islamabad, Pakistan

Oct 2012 - Dec 2012

- Taught special children with learning disabilities

Accountant

V.D.B International (pvt) Limited, Islamabad, Pakistan

Jun 2012 - Sep 2012

- Recorded and maintained financial accounts of the company

Teacher

Rising Star, Islamabad, Pakistan

Feb 2011 - Aug 2011

Research Project

Translation Quality Assessment: A Comparative Study of Chatbot-Generated Translations (Publication in Process)

A lack of research in evaluating the translation quality of new chatbots for the low-resource language pair, English-Urdu, has created a significant knowledge gap that hinders informed decision-making regarding the adoption and application of these AI-driven tools in academic, professional, and technological contexts. This study has addressed that gap by providing a systematic evaluation and comparison of the translation performance of ChatGPT 3.5, Copilot, and Claude using the quantitative BLEU metric and the qualitative identification of lexical-semantic and syntactic divergences.