

MUHAMMAD SARFARAZ

Cell: 0325-3419799

Address: House No.2 Lane 7, Pir Mehar Ali shah Town Chakri Road,
Rawalpindi, Pakistan



Operations & Branch Management professional with over 2 years of experience in the high-pressure QSR industry and a background in professional data composing. Proven ability to lead teams, optimize inventory, and maintain 100% compliance with Quality Assurance (QA) standards. Adept at using data-driven tools to improve branch productivity and customer satisfaction.

Personal Information

Father Name:	Muhammad Nawaz
Religion:	Islam
Nationality:	Pakistani
Date of Birth:	27-10-2001
Marital Status:	Single
Gender:	Male
CNIC No:	45203-3539755-1

Experience

- Crumble Desserts Assistant Branch Manager**
Strategic Oversight: Lead full-scale QSR operations, focusing on supply chain efficiency and branch profitability.
Team Leadership: Manage and evaluate a team of 25+ staff and riders to maintain peak service standards.
Audit Compliance: Directed QA corrective actions for inventory labeling and hygiene, ensuring 100% audit success.
- Shift Manager**
Operations Control: Supervised daily shift workflows, staff scheduling, and real-time problem-solving.
Quality Assurance: Maintained strict brand standards for product quality and customer experience.
Dolce Bakery Cashier: Financial Accuracy: Managed POS transactions and daily cash reconciliation sales.
Inventory Support: Facilitated stock management and retail floor organization to optimize customer flow.
Core Skills.

Operations: Inventory Control • QA Auditing • Supply Chain Management
Leadership: Team Training • Performance Evaluation • Conflict Resolution
Technical: Advanced MS Excel • POS Systems

Education

- Matric (BISE Multan)
- Intermediate ICs (F.B.I.S.E)
- BBA (Continue 8th Semester) (Virtual University of Pakistan)

Language

- Urdu
- English