

HAMZA KHAN



CONTACT

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📍 Wah Cantt New city phase 2 Pakistan

PERSONAL DETAILS

Date of Birth : 13/04/1999

SKILLS

Excellent communication skills
Customer service orientation
Adaptability and problem-solving
Teamwork and collaboration
Attention to safety and detail
Life-saving procedures
Transformative leadership

LANGUAGES

English – Fluent
Hindi – Fluent

EDUCATION

May 2022
- present

Bachelor business information technology
VIRTUAL UNIVERSITY OF PAKISTAN, Lahore

May
2019-
May-
2021

**Board of Intermediate & Secondary Education,
Rawalpindi – Pakistan**
FSC pre medical

EXPERIENCE

2024 -
Present

Helper
HITECH Plastic factory PoF
Worked as a Laborer at HITECH Plastics, contributing to efficient production and quality control.
Gained hands-on experience in plastic manufacturing processes.
Developed strong teamwork and problem-solving skills

Jan 2024
- Oct 2024

customer service representative
MALL OF WAH, Wah Cantt Wah Cantt Pakistan
Provided exceptional customer service in a fast-paced retail environment

Offered expert guidance on product features and benefits.

Assisted customers with inquiries, product selection, and purchases.

Demonstrated strong knowledge of products and services.

Promoted current offers and promotions to enhance sales and customer satisfaction.

Jan 2022
- Jan
2024

Customer service representative
THE MART A TO Z, RAWALPINDI
Achieved Best Customer Service Award by consistently delivering outstanding service.

Assisted customers with inquiries, product selection, and purchases.

Managed customer complaints and resolved issues promptly to ensure satisfaction.