

Nazam Aslam

Project Manager | Infrastructure & IT Operations | CAPM®
Certified | Technical Project Leadership | Cross-Functional Team Management



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PROFILE

Certified IT Project Manager (CAPM) with a proven track record of successfully leading and delivering complex, cross-functional technology projects within deadline and budget constraints. Over 5 years of hands-on experience managing full project life cycles across IT infrastructure, software development, and support operations. Known for aligning technology initiatives with strategic business objectives, driving operational efficiency, and fostering collaboration between technical teams and stakeholders.

Proficient in Agile, Scrum, and Waterfall methodologies, with expertise in project scoping, resource planning, sprint management, and risk mitigation. Adept at translating business and technical requirements into clear, actionable deliverables while maintaining strong communication channels with clients, developers, and cross-departmental teams.

Brings a well-rounded background in IT support, infrastructure optimization, and client consulting—enabling the delivery of scalable, high-impact solutions that improve system performance and user experience. Passionate about continuous improvement, stakeholder satisfaction, and delivering measurable business outcomes in dynamic, fast-paced environments.

Currently seeking to leverage leadership, technical acumen, and a proactive mindset in a forward-thinking organization committed to innovation and digital excellence.

SKILLS

Product Lifecycle Management	● ● ● ● ●
IT Infrastructure & Service Delivery	● ● ● ● ●
Budgeting & Cost Optimization	● ● ● ● ●
Team Leadership & Coaching	● ● ● ● ●
Systems Integration & Upgrades	● ● ● ● ●
Project Tools	● ● ● ● ●
• Jira, Confluence, Microsoft Projects, Office 365	
Databases	● ● ● ● ●
SQL Server, RDBMS, Excel (Advanced)	
Development Tools	● ● ● ● ●
C#, .NET, VB.NET , QlikSense, SDLC	

EDUCATION

- MS-Software Engineering**
Blekinge Institute of Technology
09/2009 – 05/2012 | Karlskrona-Sweden
- M.Sc- Computer Science**
University of Agriculture
09/2002 – 05/2005 | Faisalabad-Pakistan

COURSES

- Programming and Systems Development**
Lexicon Yrkesutbildning- Malmö (SWEDEN)

CERTIFICATES

- Certified Associate in Project Management (CAPM)
- Product Management Basics Certification (PMBC)

LANGUAGES

- Urdu
- English
- Swedish

IT Project & Program Management	● ● ● ● ●
Vendor & Stakeholder Management	● ● ● ● ●
Agile & Waterfall Methodologies	● ● ● ● ●
Risk Assessment & Mitigation	● ● ● ● ●
IT Governance & Compliance	● ● ● ● ●
ITSM / ERP	● ● ● ● ●
SAP Systems, ITIL, ServiceNow	
Technologies	● ● ● ● ●
Networking, Virtualization, Azure Cloud	

IT Projects Manager

Black Silk Studio

10/2023 – Present
Lahore-Pakistan

- Monitored project KPIs via real-time dashboards; delivered progress reports and resolved issues proactively.
- Assessed infrastructure needs by coordinating with users, vendors, and technical teams.
- Led cross-functional IT projects, ensuring on-time, within-budget delivery and optimized resource allocation.
- Negotiated vendor contracts and implemented cost-effective, goal-aligned IT solutions.
- Directed IT operations to align technology strategy with business objectives.
- Facilitated team training to improve technical skills and operational performance.
- Provided hands-on support while managing stakeholder expectations and communications.
- Improved data governance and reported ROI through clear, actionable performance metrics.

Senior IT Consultant

BMW-Sweden

03/2021 – 08/2023
Malmö-Sweden

- Conducted risk assessments for IT projects and implemented mitigation plans to reduce operational impact.
- Oversaw procurement and inventory of IT hardware to support timely repairs and replacements.
- Managed end-to-end deployment of hardware/software, including installations, upgrades, and logistics.
- Troubleshoot complex network issues (TCP/IP, DNS, Proxy Server), ensuring secure and stable performance.
- Led a nationwide hardware refresh project, coordinating seamless deployment across multiple sites.
- Customized MDE systems to align with organizational security and compliance standards.
- Resolved LAN, WAN, and WLAN connectivity issues and provided hands-on user training.
- Designed scalable network architectures to improve connectivity and infrastructure resilience.

IT Engineer

Express Communication Services Ltd

11/2017 – 03/2019
Malmö-Sweden

- Maintained and repaired hardware/peripherals for laptops and desktops, reducing downtime and improving performance.
- Integrated software and third-party tools to enhance functionality across supported systems.
- Delivered technical support both remotely and on-site, resolving end-user issues promptly.
- Applied system updates, patches, and configurations while enforcing network security protocols.
- Documented user guides, technical specifications, and project milestones for knowledge sharing.
- Managed software installations, licenses, and compliance tracking.
- Leveraged emerging technologies to optimize applications and accelerate IT service delivery.
- Supported scalable IT operations through systems improvement and process efficiency.

IT Lecturer

University of Gujrat

09/2007 – 08/2009
Gujrat-Pakistan

- Delivered lectures and developed course content in Software Engineering, Project Management, and Computer Science.
- Led the university's software development department, overseeing project planning and team coordination.
- Designed in-house systems using **VB.Net**  and **SQL Server** for online registration, ID card generation, payroll, and exam management.
- Promoted digital transformation by implementing custom software solutions to improve administrative efficiency.
- Mentored students in development methodologies, SDLC, and best practices to support academic and career readiness.
- Improved internal processes by aligning IT innovation with institutional goals and operational needs.

IT Lecturer

Chennab College of IT

01/2006 – 08/2007
Gujrat-Pakistan

- Delivered IT and general education courses with a focus on analytical thinking and foundational programming concepts.
- Developed and presented classroom and online materials to support diverse learning environments.
- Designed innovative curriculum and assignments to prepare students for exams and advanced studies.
- Provided academic mentorship and career guidance to students pursuing technical and academic paths.
- Evaluated student performance through fair assessments and constructive feedback.