



# Muhammad Faisal

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Kashmir, 32231 Neelum (Pakistan)

## ABOUT ME

As an experienced IT Officer with Kitchen Cuisine and Flight Catering in Rawalpindi, I focus on maintaining IT infrastructure, providing technical support, and ensuring smooth network operations. With a strong background in IT procurement and software administration, I've continuously contributed to improving technological systems' efficiency and performance. My expertise focuses in debugging technical issues, managing network infrastructure, and simplifying IT operations to achieve company goals. I am dedicated to providing high-quality solutions and remaining current on technical changes in order to ensure that the IT landscape continues to improve over time.

## EDUCATION AND TRAINING

### Master of Science in Computer Science

**COMSATS University Islamabad, Abbottabad Campus** [ 10 Oct 2020 – 20 Jul 2023 ]

City: Abbotabad | Country: Pakistan

### Bachelor of Science in Computer Science

**The University of Azad Jammu and Kashmir** [ 15 Oct 2015 – 30 Dec 2019 ]

City: Athmuqam | Country: Pakistan

## LANGUAGE SKILLS

**Mother tongue(s):** Hindko

**Other language(s):**

### Urdu

**LISTENING C2 READING C2 WRITING C2**

**SPOKEN PRODUCTION C2 SPOKEN INTERACTION C2**

### English

**LISTENING C2 READING C1 WRITING C1**

**SPOKEN PRODUCTION B2 SPOKEN INTERACTION B2**

*Levels: A1 and A2: Basic user; B1 and B2: Independent user; C1 and C2: Proficient user*

## DIGITAL SKILLS

Machine learning / Python / Artificial intelligence / Problem analysis & Problem Solving / Being a researcher / Data analysis & Data Management / Data Science | Data Collection, Data Processing, Data Analysis, Data Visualization / Data Collecting / Colab & Google Cloud / Python (Spyder/Jupyter Notebook IDE) / PRAAT and Audacity; audio analysis and editing / Digital Communication

## CONFERENCES AND SEMINARS

[ 13 Dec 2021 – 14 Dec 2021 ] Islamabad, Pakistan

**18th International Conference on Frontiers of Information Technology FIT 2021**

[ 12 Dec 2022 – 13 Dec 2022 ] Islamabad, Pakistan

**19th International Conference on Frontiers of Information Technology FIT 2022**

## HONOURS AND AWARDS

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[ 10 Nov 2022 ] The University of Azad Jammu & Kashmir

**Bachelor of Science in Computer Science with Gold Medal Distinction** Awarded Gold Medal for exemplary academic achievement and dedication to excellence

[ 15 Jun 2017 ]

**Prime Minister Laptop Scheme** Awarded the Prime Minister Laptop Scheme for students in recognition of academic excellence and achievement.

## HOBBIES AND INTERESTS

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Reading

Hiking

Diary Writing

Photography

## WORK EXPERIENCE

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### Science Teacher Secondary School

**Academy of Islamic and Modern Studies (AIMS) Chanjath** [ 6 Jun 2015 – 15 Sep 2020 ]

City: Neelum

### Internship

**Stantech Solution** [ 4 Jan 2019 – 10 Mar 2019 ]

City: Muzaffarabad

- HTML
- CSS
- Bootstrap
- Codeignater

### IT Officer

**Kitchen Cuisine and Flight Catering** [ 1 Jun 2024 – Current ]

City: Rawalpindi

- IT Infrastructure Management
- Installing and configuring computer hardware, software, systems, networks, printers and scanners
- Monitoring and maintaining computer systems and networks
- Responding in a timely manner to service issues and requests
- Maintaining records of IT issues, solutions and system changes.
- Managing user accounts and permissions for network access.
- Monitoring IT systems to assess performance and security needs, installing any necessary updates or patches.