



Hafiz Muhammad Yasir Rasool

IT Support / Network Officer

Dedicated and highly skilled IT Support / Network Officer with a proven track record of excellence in delivering robust and reliable IT solutions. Possessing five years of hands-on experience in optimizing network infrastructure, providing technical support, and ensuring seamless operations for organizations of varying sizes. Committed to maintaining the highest levels of network security, efficiency, and user satisfaction. Seeking to leverage my expertise to contribute to a dynamic organization's IT success.

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 17 February, 1993

CNIC: 36102-2796595-9

WORK EXPERIENCE

IT Officer

MAHMOOD GROUP

09/2022 - Present,

Kabirwala

Achievements/Tasks

- Install, Troubleshoot and configure network hardware like Switches, firewalls and wireless access points.
- Install, configure and maintain laptop, operating systems Printer, Scanner and user accounts.
- Hand on experience to define multiple virtual servers on a single host.
- Install, configure computer applications including outlook, configuration, and operation systems like windows and server.
- Configuration Avaya Phone, attendance machine and CCTV.

IT Team Lead

UBL-BCI

11/2020 - 08/2022,

Multan

Achievements/Tasks

- Installing and configure computer software and Troubleshoot system and network problems.
- Provide technical support by addressing user queries related to network, hardware, or software issues. Repairing and replacing equipment like switches as necessary. Adept at analyzing and resolving technical issues.

IT Instructor

TEVTA

09/2018 - 08/2020,

Kabirwala

Achievements/Tasks

- Created clear, engaging lessons to draw interest and develop students' ability to program in Networking and MS-Office practically.
- Performing troubleshooting to system failures and identify efficiency of network.
- Configure Software and Hardware.

CERTIFICATES

CCNA (01/2022)

Network Defense & cyber Operations.
Online (10/2020 - 10/2021)

Cisco Switching, routing and essential.
Online (08/2021 - 09/2021)

SKILLS

Networking

Outlook

CCTV

Window server

Mikrotik

Multitasking

Firewall

Troubleshooting

Office 365

EDUCATION

BSIT

UNIVERSITY OF EDUCATION

08/2013 - 10/2017,

Multan

FSC

PUNJAB GROUP OF COLLEGES

07/2011 - 08/2013,

Multan

MATRIC

GOVERNMENT HIGH SCHOOL

05/2009 - 08/2011,

Kabirwala

HONOR AWARDS

BEST IT INSTRUCTOR (09/2018 - 08/2020)

TEVTA

Best IT Instructor in technical institute.

LANGUAGE

ENGLISH

Professional Working Proficiency

URDU

Full Professional Proficiency

REFERENCE

Reference Available On Request