

Muhammad Asif

IT & Network Engineer

Date of Birth: March 20th, 2001

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Nationality: Pakistani

Profile:

Motivated IT professional with experience in system troubleshooting, network diagnostics, and IT support. Proficient in resolving hardware/software issues and ensuring seamless operations in Windows and Office environments. Currently enhancing skills in Cisco networking and technical support, aiming to transition into a Network and IT Engineer role with a focus on network security, configuration, and cloud infrastructure.

Employment:

Intern

Lucky Cement Limited | Oct 2023-March 2023 | [Lucky cement](#)

- Network troubleshooting and diagnostics in an industrial setting
- LAN/WAN configuration and basic network setup
- Hands-on experience with communication systems and data transmission
- Hardware and software troubleshooting for IT infrastructure
- Supporting users with IT issues in real-time environments
- Familiar with networking protocols and connectivity solutions
- Exposure to industrial IT infrastructure and communication tools

IT Support Officer

Pacific Pharmaceuticals Lahore | May 2024-Present | [Pacific Pharmaceuticals](#)

- Provide first-level support for IT and network-related issues
- Troubleshoot Windows OS, Microsoft Office, and network connectivity problems
- Install and maintain computer systems, network devices, and peripherals
- Assist with software updates, security patch management, and firewall settings
- Perform basic network diagnostics and troubleshooting for LAN/WAN setups
- Document IT processes, network configurations, and create user guides
- Collaborate on IT and network projects, ensuring compliance with security protocols

Academics Projects:

- Develop mini project 'Conversion of AC to DC 5V charger'
- Room electric maintenance system
- Mini project 'Dc Motor speed controlled by Digital Volt Meter using Microcontroller 8051
- Webpage development using CSS and html
- LABSOFT and Uni-train software and hardware experience
- IoT based Home Network automation system using Cisco Packet Tracer Software

- Rf radio transmitter design on breadboard
- Design of counter on breadboard using logic gates and IC'S
- Design and analysis of filter using Arduino uno
- FYP on "Pedestrian traffic flow characterization during room evacuation"

Education:

Bachelor of Electrical Communication Engineering | Sep 2019-Oct 2023

University of Engineering & Technology Peshawar KPK Pakistan

Skills:

- **Proficient in:** Windows | MS Office | Patch Management | System Updates
- **Experience in:** L1 Support | Desktop Troubleshooting | Network Diagnostics | LAN/WAN
- **Skilled in:** IT Administration | User Management | Security
- **Expertise in:** Troubleshooting | Office Applications | Maintaining System Operations
- **Familiar with:** MATLAB | Lab Soft
- **Attributes:** Continuous Learning | Detail-Oriented | Communication | Collaboration

Certificates:

- Deep AI | DeepLearning.AI
- Computer Networking | Illinois Tech
- Internship Certificate | Lucky Cement Limited
- PEC Registered Engineer Certificate | PEC