

MOHSIN SHAHZAD

NETWORK ENGINEER / IT SUPPORT EXECUTIVE

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SUMMARY

Dedicated IT Support Engineer with a background in Network Engineering. Skilled in troubleshooting hardware and software issues, ensuring optimal performance and uptime. Adept at providing technical support to end-users, resolving system malfunctions, and overseeing network security. Eager to contribute my technical expertise and passion for problem-solving to support the mission of the organization.

EDUCATION

MS.CS 2019 - 2024

University of Engineering & Technology Taxila

MCS 2017 - 2019

University of Agriculture FSD

SKILLS

Technical Skills Network Design and Implementation, Active Directory Management, Troubleshooting, VoIP Handling, User Support, Vulnerability Assessment, Networking Protocols (TCP/IP, DNS/DHCP), Routing & Switching, Excellent Written and Verbal Communication Skills, Project Management, Problem-Solving, Troubleshooting.

EXPERIENCES

Network Assistant Feb 2023 – Continue
DHA Islamabad *Islamabad*

- Managing VoIP Network at Administrator & User End
- Monitoring network performance, connectivity issues, and maintaining network security
- Managing Servers (DC, FS, PMS, Firewall) at Administrator End
- Identifying and resolving issues with computers, peripherals and software applications
- Tracking and maintaining inventory of IT equipment

Network Assistant Jan 2022 – Feb 2023
HRSG Pvt. Ltd (ABL) *Islamabad*

- Managed more than 30 Users
- Installing and configuring new hardware components
- Diagnosing and resolving software-related problems

Administrator / Social Media Coordinator Aug 2020 – Nov 2021
Zee Investment *Taxila*

- Managed Social Media accounts including FB, Instagram & YouTube
- Network Troubleshooting
- Administration

IT Assistant Nov 2019 – Jul 2020
Dynamic Solution Pakistan *Taxila*

- Troubleshooting
- Network Support
- Reporting

CERTIFICATIONS

Office Automation Jun 2015 – Sep 2015
Jinnah Computer Academy

Web development Feb 2019 – Jun 2019
MicroLogix Software House

Creative Designing Aug 2020 – Nov 2020
eRozgaar (UET Taxila)

Cyber Security Mar 2022 – Dec 2022
NAVTTTC (CORVIT Rawalpindi)