

Muhammad Asim

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D.O.B: 22-04-1998

Profile:

With 3 years of practical experience, my goal is to work in a professional and challenging environment as a network engineer where I can apply my skills to optimum use and flourish in my field. I am a quick learner, believe in continuous learning and would utilize my knowledge for the progress of the company.

Work Experience:

1) Ghurki Trust Teaching Hospital (Lahore)

Present

Asst. Network Administrator

Responsibilities:

Network Monitoring and Maintenance

- Assist in monitoring network performance and uptime.
- Check for network issues and ensure timely alerts for any abnormalities.
- Conduct routine maintenance to ensure optimal network performance.

Troubleshooting and Support

- Support network troubleshooting efforts by diagnosing connectivity issues.
- Provide assistance to end-users for network-related problems.
- Escalate complex issues to senior network engineers or administrators.

Configuration and Setup

- Assist in the setup and configuration of network devices, such as switches, routers, and firewalls.
- Apply basic configurations under supervision, including VLANs, access control lists (ACLs), and security settings

Security Support

- Assist in monitoring for security threats and vulnerabilities within the network.
- Help in applying security patches and updates to network devices.
- Support access control procedures and help in managing permissions for network resources

Backup and Recovery

- Ensure network configuration backups are completed regularly.
- Assist in restoring configurations or network devices from backups as needed.

Inventory and Asset Management

- Keep track of network hardware, software, and licenses.
- Report on inventory usage and assist in equipment lifecycle management.

2) Punjab Group IT Infrastructure (Lahore)

15-JAN-2024—8-SEP-2024

IT support officer

Responsibilities:

- I am handling one of the sites of Punjab group related IT Services and Support.
- Configuration of Cisco and HP Switches, Fort iGate Firewall.
- Ability and troubleshoot of LAN and WAN Network.
- Configuration of cisco and Huawei access point.
- Performed troubleshooting for Cisco and HP devices.
- Installation of software and hardware according to organization policies
- Troubleshooting of End Users like, IP Cameras, IP Printer, PCs, Laptops, Bio-Metric, Modems, Face Reorganization etc.
- Maintain record of Procurement sheet, IT Inventory, Daily Compliance sheet, Compliance sheet of System, Network, CCTV, Support Services.

3) Ghurki Trust Teaching Hospital (Lahore)

17-FEB- 2022 – 13-JAN-2024

Network support officer

Responsibilities:

- Performed troubleshooting for Cisco devices.
- Configuration of IP-Camera.
- I am working at almost 2300 nodes network.
- Ability and troubleshoot of LAN and WAN Network.
- Installation of window server 2012, 2016.
- Knowledge of Active directory, Domain controller, DHCP, DNS, RAID, Group Policy, Hyper-V, etc.
- Knowledge of Routing Protocol RIP, OSPF, IS-IS, EIGRP, Redistribution.
- Knowledge of Access Control List (ACL), Policy Based Routing.
- Troubleshooting of End Users like, IP Cameras, IP Printer, PCs, Laptops, Bio-Metric, Modems, etc.
- Configuration of switches, VLANs, VTP, STP, Port Security, HSRP, etc.

4) Pakistan Telecommunication Company Limited (Lahore)

08-Oct- 2021 – 08-May-2022

Network Support Engineer

Responsibilities:

- Operation & Maintenance of ZTE/HUWEI/ALCATEL DSLAM/MSAG/OLT.
- Backend configuration and troubleshooting of all double play related issues for all type of access network and e.g., DSLAM, MSAGs, MSANs, GPON etc.
- Troubleshooting and resolving customer complaints regarding PSTN, Broadband and IPTV in coordination with SD, BZ, Switching and NOC IP teams.
- Network Optimization and ports expansions as per Business requirement.
- Fault Management through Telnet/Secure CRT Client for Layer-II Nodes.
- CRM Handling via SIEBEL CRM System.
- Calls handling via CISCO IPCC

Education:

- **BS (CS) (Graduation)**
Khushal khan Khattak University, Karak, Pakistan

Professional Training & Certification

- CCNA, CCNP, CCIE. (Corvit)
- HCIA, HCIP. (Corvit)
- MCSA (Online)
- Cyber Security (Corvit)

Languages

- Urdu
- English
- Pashto